REMARKS

Reconsideration and allowance of the above-reference application are respectfully requested. Claims 5-7, 11-15, 17-18, 25-27, 32-34 and 38-42 are canceled, new claims 43-53 are added, and claims 1-4, 8-10, 16, 19-24, 28-31, 35-37, and 43-53 are pending in the application.

The objection to the drawings and specification is acknowledged. It is believed the specification and drawings as amended are in proper form.

Claims 10 and 37 stand rejected under 35 USC §112, second paragraph. The indication of informalities is appreciated. It is believed these claims as amended overcome the rejection.

Claims 1-3, 16, 17, 22, 23, 28-30 were rejected under 35 USC 102(e) in view of U.S. Patent No. 6,269,336 to Ladd et al. Claims 4, 5, 24, 31, and 32 were rejected under 35 USC §103 in view of Ladd. Claims 6, 7, 18, 33, and 34 were rejected under §103 in view of Ladd and U.S. Patent No. 6,546,419 to Humpleman et al. Claims 8-10, 19-21, and 35-37 were rejected under 35 USC §103 in view of Ladd and U.S. Patent No. 6,584,466 to Serbinis et al.

The amendments to the independent claims renders the foregoing rejections moot.

Applicant submits that none of the applied references, singly or in combination, disclose or suggest the claimed features. For example, Ladd discloses a parser 302 that parses an XML document to generate a tree structure, illustrated in Figure 7. However, there is no disclosure or suggestion of an application runtime environment configured for parsing an XML document specifying a shared application control parameter, for use in execution by the application runtime environment of user-specific voice applications that are based on parsing respective user-specific control documents specifying user-specific control parameters overlying the shared application control parameter.

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Further, there is no disclosure or suggestion in the applied references of an application runtime environment configured for concurrent execution of multiple instances for respective subscribers, as claimed.

For theses and other reasons, it is believed the claims as amended are allowable over the applied prior art.

In view of the above, it is believed this application is and condition for allowance, and such a Notice is respectfully solicited.
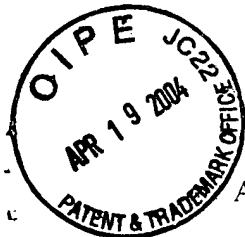
To the extent necessary, Applicant petitions for an extension of time under 37 C.F.R. 1.136. Please charge any shortage in fees due in connection with the filing of this paper, including any missing or insufficient fees under 37 C.F.R. 1.17(a), to Deposit Account No. 50-1130, under Order No. 95-411, and please credit any excess fees to such deposit account.

Respectfully submitted,

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Customer No. 23164
(202) 261-1059
Date: April 19, 2004

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Figure 4A — 62

Sample Parameter File:

```
<SERVICES>
  <IMAP IP="10.10.0.255"
    hostname="imap1.domain.com"
    port="143"/>                      ← 92a
  <LDAP IP="10.10.0.254"
    hostname="ldap1.domain.com"
    port="389"/>                      ← 92b
  <TTS IP="10.10.0.253"
    hostname="texttospeech.domain.com"
    port="2525"/>                     ← 92c
</SERVICES>
```

Figure 4B — 70

Sample Log:

```
<LOGFILE name="SesId_Log" application="appname">          ← 72
  <STANDARD date="xx-xx-xxxx" time="xx:xx:xx">            ← 78a
    <RELEVANCE>BILLING,TRACE</RELEVANCE>                  ← 82a
    <LOGCODE>12002</LOGCODE>                              ← 84a
    <PARAMETERS>8045551234,8045551111</PARAMETERS>        ← 86a
    <TEXT>Call Made: 8045551111</TEXT>
  </STANDARD>
  <ERROR date="xx-xx-xxxx" time="xx:xx:xx">               ← 78b
    <RELEVANCE>BILLING,TRACE,NOTIFY</RELEVANCE>           ← 82b
    <LOGCODE>08042</LOGCODE>                              ← 84b
    <PARAMETERS>8045551234,8045551111</PARAMETERS>        ← 86b
    <TEXT>Outdial Request failure, no resource available</TEXT>
  </ERROR>
</LOGFILE>
```
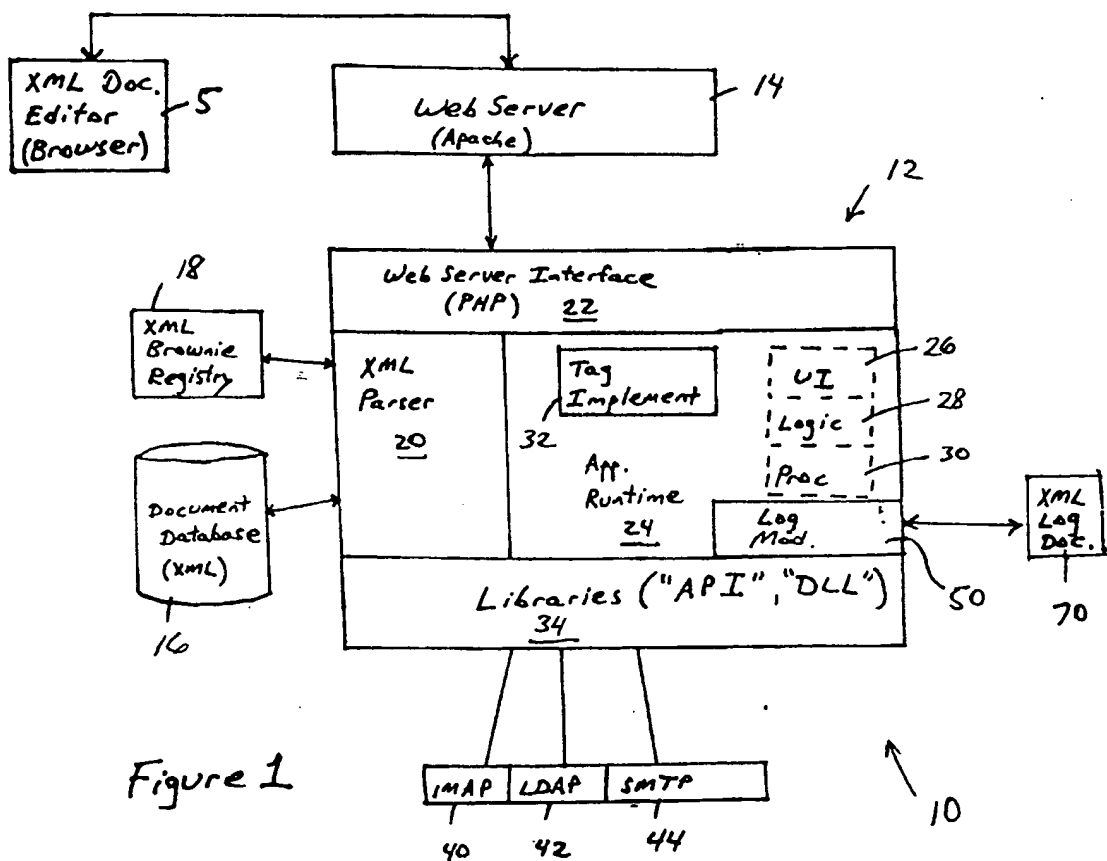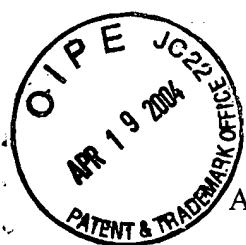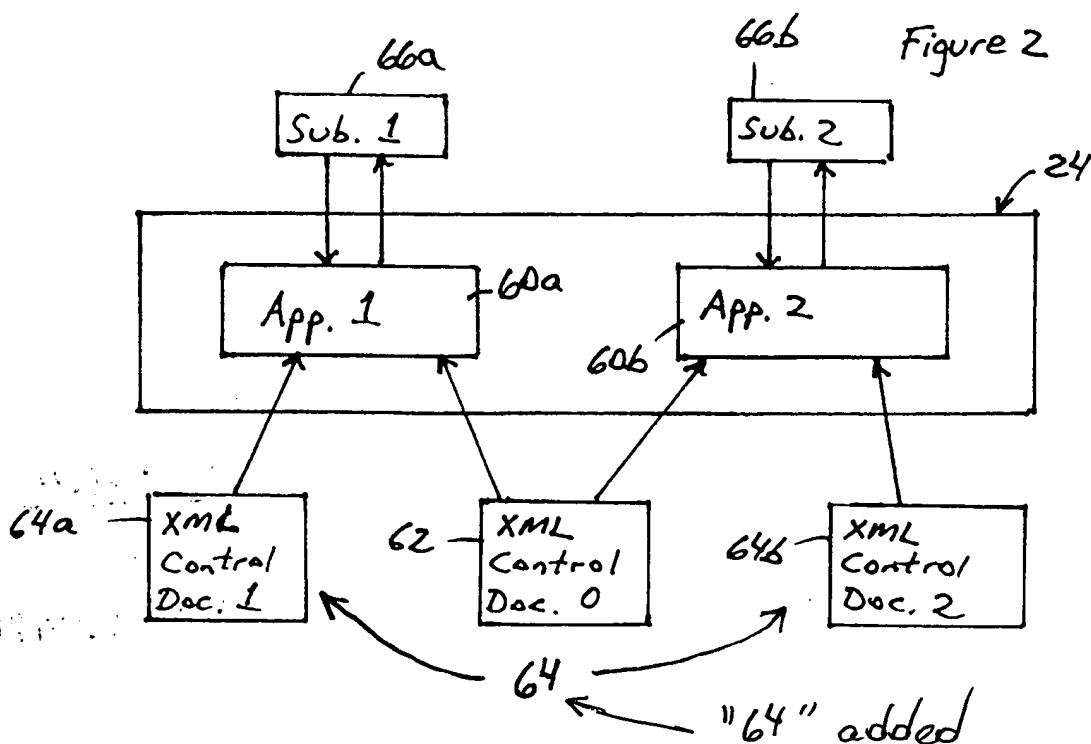
74   76   76b

Figure 3

Replacement Reference Numerals

```
Start
  │
  ▼
Application called, master config XML defining all necessary control XMLs loaded.        180
  │
  ▼
Control XMLs are loaded and parsed into control parameters.                              182
  │
  ▼
Load User-Specific Attributes                                                            184
  │
  ▼
Application logging function called by Voice Application                                 186
  │
  ▼
XML structure is determined based on log entry parameters                               188
  │
  ▼
Log is written                                                                          190
  │
  ▼
End
```

Figure 1

Figure 2

"64" added